



**MEDICAL  
TEAMS™**  
International

**2015**  
ANNUAL REPORT



# THANKS TO YOU:

## OUR MISSION:

To demonstrate the love of Christ to people affected by disaster, conflict and poverty around the world.

## WHAT WE DO:

**Medical Teams International** is focused on improving the health of people around the world, sending skilled and compassionate staff, volunteers, and medical supplies to provide immediate medical care and ongoing support—empowering communities to become self-reliant.

Medical Teams International served 3.4 million people in 32 countries during 2015. Your generosity—combined with donated medical supplies and the support of volunteers, partners and staff—has a lasting impact for vulnerable people around the world.



*To our partners,  
supporters and friends,*

As I reflect on the work of Medical Teams International around the world in 2015, I'm filled with gratitude and admiration for you and for the 'community of compassion' you are a part of. Your heart for those in need and your commitment to making a lasting difference in their lives is an incredible blessing. It does indeed 'take a village'—our volunteers, staff, partners, donors and YOU, all brought together by God around a shared calling to reach, comfort, heal and care for our global neighbors living in great distress.

This past year, we were on the frontlines of many tragedies and challenges, from the Syrian refugee crisis to the powerful earthquake that devastated Nepal. Today, there are more refugees on the planet than in any time since World War II: over 60 million people forcibly and often violently displaced from the place that they called home. The high level of vulnerability among the populations we are serving is weighty, but because you showed up so supportively in 2015, we were able to act on your behalf in making an incredibly positive impact in the lives of those in desperate need.

In times of crisis and uncertainty, it is often our deeply vulnerable global neighbors who shoulder the greatest burden. At Medical Teams International, the true value of our work is found in the ongoing, inspired process of helping someone in their journey toward healing and transformation. That powerful touch, that turnaround, is only possible because you chose to come alongside our mission with compassion and generosity for those in great need.

Thanks to a powerful combination of volunteers, staff, donated medical supplies, and YOUR support, our reach was broader and our impact was greater than ever before in 2015. Together, we are making a lasting, transformational difference in the lives of deeply vulnerable people around the globe.

Gratefully,

A handwritten signature in black ink, appearing to be "Jeff", written over a white background.

*President and CEO*

# THE PROGRAMS YOU SUPPORT SAVE LIVES



## DISASTER RESPONSE AND REFUGEE HEALTH CARE:

### REFUGEE CRISIS:

Today, there are more than 60 million refugees and displaced people worldwide. 51% of displaced people are children under 6.

### HOW YOU MAKE A DIFFERENCE:

Your gifts rapidly deploy medical teams to disaster locations to assess needs and provide urgent assistance, including health systems support.



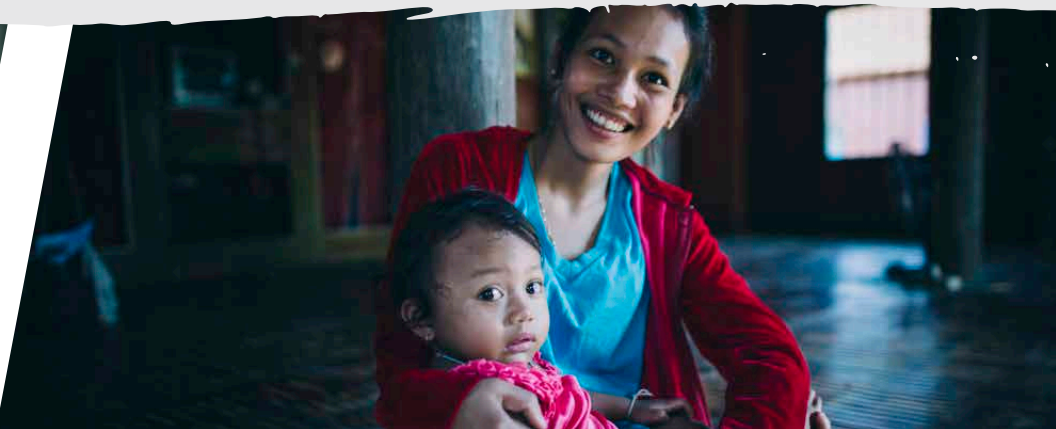
## HEALTHY CHILDREN AND SAFE MOTHERHOOD:

### UNNECESSARY DEATHS:

280,000 women die each year from complications during pregnancy or birth. One billion children are deprived of one or more services essential to survival and development.

### HOW YOU MAKE A DIFFERENCE:

Your support establishes community-based, sustainable child health practices and prenatal, delivery and postnatal care for women to increase survival rates and empower communities to address their health needs.



Thanks to your compassion and generosity, more critically ill people are cured with life-saving medicine, more refugees and disaster victims receive urgent medical care, and more mothers and babies survive childbirth.



## HEALTH CARE TRAINING AND SUPPLIES:

### ONGOING VULNERABILITY:

Health services and modern medicines are out of reach for more than one billion people globally. Millions suffer and die prematurely from preventable and curable diseases.

### HOW YOU MAKE A DIFFERENCE:

Your kind donations make it possible for volunteers to pack and ship life-saving, donated medicines and supplies to qualified organizations and hospitals in marginalized communities around the world for primary care, maternal and child health care, and emergency medical treatments.



## DENTAL CLINICS:

### DESPERATE NEEDS:

In the United States, more than 800,000 emergency room visits each year are the result of preventable dental conditions.

### HOW YOU MAKE A DIFFERENCE:






Your contributions help operate one of the largest mobile dental fleets in the U.S., providing free or low cost service to children and adults who cannot afford or access dental care.



# WHERE YOU ARE MAKING A LASTING IMPACT

Your generous donations are leveraged with donated medical supplies, volunteers, staff, and partners for maximum impact around the world

**WITH YOUR HELP, MEDICAL TEAMS INTERNATIONAL SERVED 3.4 MILLION PEOPLE IN 32 COUNTRIES DURING 2015.**

-  **DISASTER RESPONSE AND REFUGEE HEALTH CARE**
-  **HEALTHY CHILDREN AND SAFE MOTHERHOOD**
-  **HEALTH CARE TRAINING AND SUPPLIES**
-  **DENTAL CLINICS**
-  **MEDICAL TEAMS FIELD OFFICES**



\$7.75 million in dental services were delivered to 25,579 adults and children who did not have access to dental care in Oregon and Washington

**U.S. OFFICE HEADQUARTERS**

  **UNITED STATES**

 **MEXICO**

  **GUATEMALA**

 **EL SALVADOR**

 **HONDURAS**

 **NICARAGUA**

  **HAITI**

 **DOMINICAN REP.**

 **PERU**

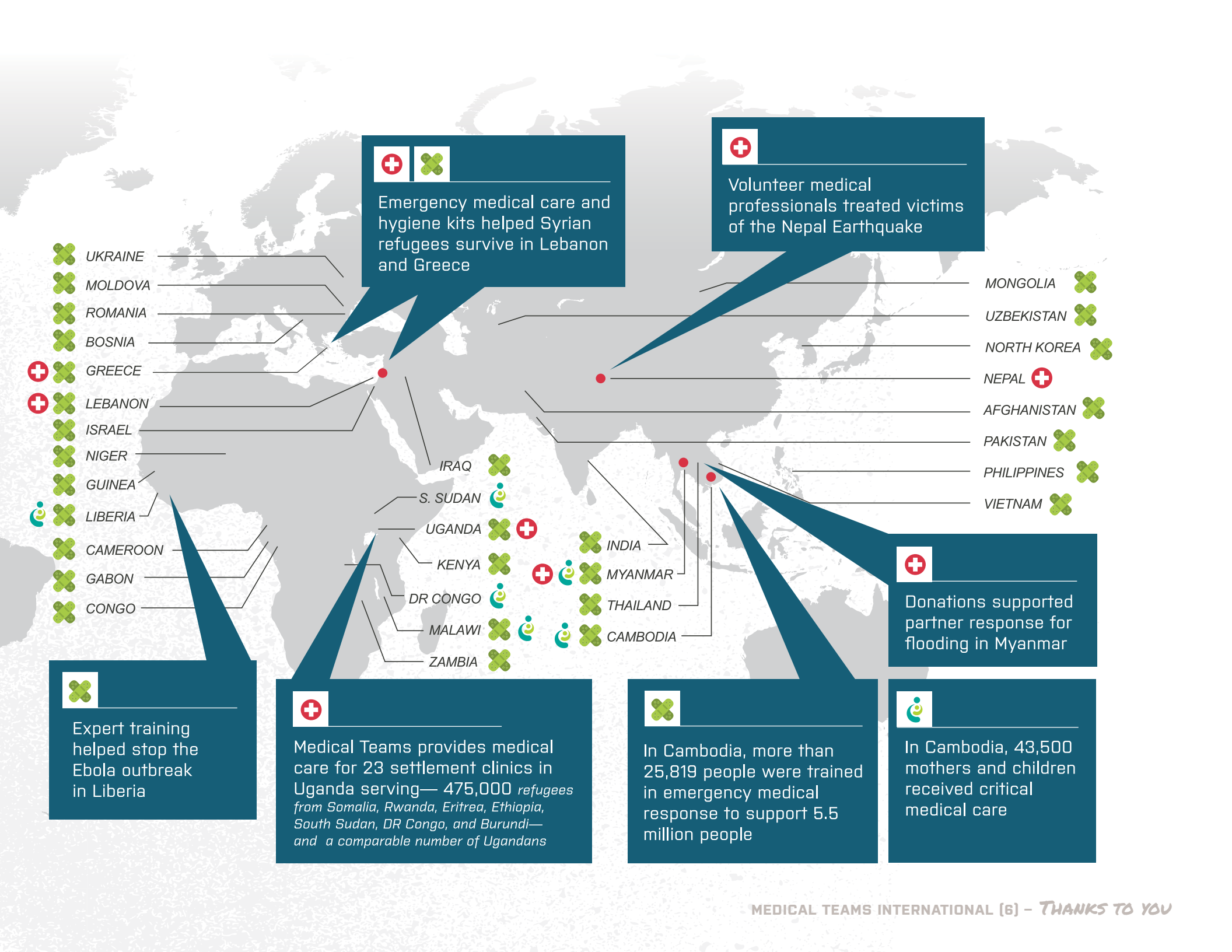




Community health services were provided for 65,900 people in Guatemala



















9,300 mothers and children benefited from our "Healthy Children and Safe Motherhood" programs in Haiti

**\$152.8 MILLION IN MEDICINES AND MEDICAL SUPPLIES WERE SHIPPED TO 29 COUNTRIES FOR 1.9 MILLION PEOPLE.**



















   
Emergency medical care and hygiene kits helped Syrian refugees survive in Lebanon and Greece

  
Volunteer medical professionals treated victims of the Nepal Earthquake

-  UKRAINE
-  MOLDOVA
-  ROMANIA
-  BOSNIA
-   GREECE
-   LEBANON
-  ISRAEL
-  NIGER
-  GUINEA
-   LIBERIA
-  CAMEROON
-  GABON
-  CONGO


-  MONGOLIA
-  UZBEKISTAN
-  NORTH KOREA
-  NEPAL
-  AFGHANISTAN
-  PAKISTAN
-  PHILIPPINES
-  VIETNAM


-  IRAQ
-  S. SUDAN
-  UGANDA 
-  KENYA 
-  DR CONGO
-  MALAWI
-  ZAMBIA
-  INDIA
-   MYANMAR 
-  THAILAND
-   CAMBODIA

  
Donations supported partner response for flooding in Myanmar

  
Expert training helped stop the Ebola outbreak in Liberia

  
Medical Teams provides medical care for 23 settlement clinics in Uganda serving— 475,000 *refugees from Somalia, Rwanda, Eritrea, Ethiopia, South Sudan, DR Congo, and Burundi— and a comparable number of Ugandans*

  
In Cambodia, more than 25,819 people were trained in emergency medical response to support 5.5 million people

  
In Cambodia, 43,500 mothers and children received critical medical care

# YOUR COMPASSION HELPS MORE MOTHERS AND BABIES SURVIVE CHILDBIRTH—

Meet Altinise, a young mom living in a remote, rural area of Crochu, Haiti where hospitals and health clinics are hours away. Immediately after the birth of her baby girl, 23-year-old Altinise was bleeding, shivering, and feeling dizzy. The bleeding continued unabated, much more than what is normal. Something was very wrong. That's when a birth attendant, trained by Medical Teams International, stepped up and put her knowledge to work.

And it just so happened that the birth attendant was Altinise's own mother, Jaqueline. **(In Crochu, Haiti, Medical Teams trains and supervises hundreds of birth attendants to monitor and prevent complications arising from complicated births.)**

From her eight months of training, Jaqueline knew that Altinise was exhibiting all the warning signs of bleeding at a dangerously high level. So Jaqueline quickly put what she had learned into action to help her daughter. To ease postpartum bleeding, Jaqueline began gently massaging Altinise's abdomen, just above where the uterus is located. She had learned this method to stunt the flow of blood.

She also told Altinise to start breastfeeding. Both tactics are intended to prompt a woman's body to release a hormone that helps keep the uterus intact and stabilizes bleeding.

These were tactics Jaqueline had faith would work. **And they did.**

Soon, the bleeding ceased and Altinise felt well enough to continue breastfeeding her baby.

Your generous donations trained Jaqueline to recognize the warning signs of postpartum bleeding and what to do when she saw them — lessons that saved her daughter's life.





Altinise's story of survival is just one of many lives saved, thanks to your support of our Healthy Children and Safe Motherhood programs.

### **BETWEEN 2012 AND 2015 IN CROCHU:**

#### **CHOLERA**

The incidence of cholera has decreased from **16% to 0%**



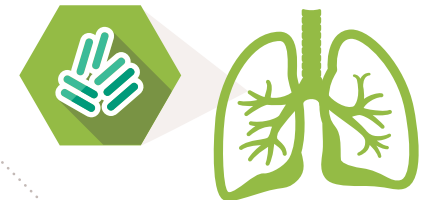
#### **VACCINATION CARDS**

Children with vaccination cards has increased from **26% to 51%**



#### **PNEUMONIA**

The incidence of pneumonia has decreased from **58% to 31%**



#### **NEONATAL KNOWLEDGE**

Knowledge of neonatal danger signs has increased from **40% to 63%**



#### **POST NATAL VISITS**

Infants receiving a postnatal visit from a trained health worker within two days of birth has increased from **5% to 66%**



Medical Teams International serves a population of 11,745 people in Crochu.

MEDICAL TEAMS INTERNATIONAL (8) - *THANKS TO YOU*

# VOLUNTEERS MAKE MORE HELP POSSIBLE

Our work is supported by volunteers and leveraged by in-country partners to deliver more health care and more humanitarian aid per donation dollar.

**DURING 2015, 2,577 VOLUNTEERS WITH MEDICAL TEAMS INTERNATIONAL WORKED ACROSS A VARIETY OF FUNCTIONS THAT REQUIRE SPECIFIC QUALIFICATIONS.**

Volunteers generously give their time and expertise to provide disaster response, medical and dental services, health care training, community development, committee and board membership, and distribution center and office support.



DR. DALE CANFIELD



90

U.S. STAFF



797

INTERNATIONAL STAFF



2,577

VOLUNTEERS



101,262

VOLUNTEER HOURS

Dr. Dale Canfield may be two years retired from his private dental practice, but that doesn't mean he's lost his sense of purpose.

Retirement has afforded Dr. Canfield the ability to dedicate his time to serving those in need. In the two years since retirement, Canfield believes he's seen as many patients as he did when he had a private practice. But today, Dr. Canfield provides dental care to disadvantaged populations—people who have neither access to nor resources for a dentist—as a volunteer for Medical Teams' Mobile Dental Program.

A 17-year Medical Teams International volunteer, Dr. Canfield has been on eight trips to Cambodia and has provided care to hundreds of low-income Oregonians. Twice a week, he spends a shift on a Medical Teams Mobile Clinic bus, fixing some of the worst dental destruction he's ever seen. A lot of it is caused by

a general lack of oral hygiene, or too few visits to the dentist. It's rewarding work, he says. When Dr. Canfield walks onto a Mobile Dental van, he knows his help is desperately needed. The words of gratitude at the end of each patient's visit are real and genuine. *"It's changed my life,"* he says.

Dr. Canfield's inspiration comes from his fellow volunteers, who have shown him what can be achieved through dedication and teamwork, serving at home and abroad. He has seen volunteerism manifest itself into tangible change, into lives forever changed.

Dr. Canfield says it is a great feeling to use the accumulated knowledge he learned over a 55-year career to help those in need. Now in his 80s, he's still going strong as a regular fixture at our Mobile Dental Clinics. He plans to continue doing so for as long as he can.



# CORPORATE PARTNERS HAVE NO LIMITS

Business partnerships can change the lives of people all over the world, while advancing the missions of their organizations. Engagement opportunities with Medical Teams International are limitless. Following are a few examples of corporate partnerships that are making a difference.



A valued partner of Medical Teams International, A-dec has donated two full operatory suites (*a \$70,000 value*) for new Washington Mobile Dental vans. They've also generously donated needed replacement parts for Mobile Dental vans in Washington and Oregon, and funded Mobile Dental Oral Hygiene Instruction and treatment clinics for children in Newberg, Oregon schools.



Cambia funded Mobile Dental clinics in Oregon and Washington and a field study with 10 Cambia IT employees in Nakivale, Uganda refugee settlement clinics to develop a Health Information Program (HIP) mobile app.



In 2015, Medical Teams International was a beneficiary of Alaska Airline's Charity Miles Program, which provided 2,100,000 donated miles to mobilize employees and volunteers to help the people we serve around the world. Thanks to Alaska Airlines for also donating 80 round-trip airline tickets to Medical Teams Auctions.



During 2015, Providence funded 125 Mobile Dental clinics in Oregon and 12 in Washington, a community health project in Chicaman, Guatemala--including sending six community impact teams of Providence employee volunteers to build latrines and vented stoves--and an employee volunteer medical training team.



## CASE STUDY

# CAMBIA HEALTH INFORMATION PROGRAM PROJECT SUMMARY

Medical Teams International provides medical care for **475,000 refugees** and a comparable number of Ugandans who live nearby in 23 settlement clinics in Uganda. The refugees come from Somalia, Rwanda, Eritrea, Ethiopia, South Sudan, DR Congo, and Burundi. The Cambia HIP Project will automate patient health and data collection that is required by the United Nations High Commission for Refugees for monthly reports. The HIP program will save clinicians time for patient care, improve the efficiency and accuracy of data for reporting, provide real time clinic data to HQ programs staff, and give more timely alerts on potential dangerous disease outbreaks like Cholera and Ebola.

A team of 10 Cambia IT employees who traveled to Uganda with six Medical Teams staff for a field study in Nakivale refugee settlement camps also created the software framework for developing future applications.



# YOUR GENEROSITY CHANGES LIVES

FY15 Financials Fiscal Year October 1, 2014 to September 30, 2015.

## Revenue by Type:

GIFTS IN KIND	166,770,451	87.36%
CASH GIFTS	14,591,514	7.64%
FOUNDATION GRANTS	3,058,785	1.60%
GOVERNMENT GRANTS	5,644,807	2.96%
SERVICE FEES	908,524	0.48%
INVESTMENT AND OTHER INCOME	[82,366]	-0.04%
<b>TOTAL INCOME</b>	<b>190,891,715</b>	<b>100.00%</b>

## Sources of Cash Donation:

INDIVIDUALS	7,144,582	29.52%
FOUNDATIONS	3,058,785	12.64%
INTERNATIONAL ORGANIZATIONS, CHURCHES, OTHER	5,742,365	23.73%
CORPORATIONS	1,524,033	6.30%
GOVERNMENT	5,644,807	23.32%
ESTATES	1,089,058	4.50%
	<b>24,203,630</b>	<b>100.00%</b>

## FY15 Financials Continued

### Expenditures:

AFRICA PROJECTS	26,250,539	14.63%
ASIA PROJECTS	55,565,407	30.95%
LATIN AMERICA PROJECTS	86,550,997	48.21%
US PROJECTS	3,432,739	1.91%
OTHER DISASTER/DEVELOPMENT ADMINISTRATION	1,790,798	1.00%
RESOURCE DEVELOPMENT	2,046,739	1.14%
	3,884,330	2.16%
	<b>179,521,549</b>	<b>100.00%</b>

### Statement of Position:

UNRESTRICTED NET ASSETS	2,303,227
BOARD DESIGNATED OPERATING RESERVE	870,000
HELD AS INVENTORY	27,660,041
PROPERTY, PLANT & EQUIPMENT	8,381,675
TEMPORARILY RESTRICTED PROJECTS	2,530,542
PERMANENTLY RESTRICTED	1,867,460
<b>TOTAL NET ASSETS</b>	<b>43,612,945</b>

You can find our  
complete financial  
statements at  
[medicalteams.org/  
financials](http://medicalteams.org/financials)



# YOUR GIFTS ARE MULTIPLIED

When you give, you want to be sure your gift is in good hands. Medical Teams International is committed to stewardship—your gift will not only be managed well, but it will mobilize donated medical supplies and volunteers to provide help and health for more people. When your gift is multiplied, it has a greater impact, meeting urgent needs and saving lives around the world.

*"Medical Teams International continues to excel in bringing aid to people in need. What we love most about Medical Teams International is that it answers the call to be the hands and feet of Christ in a hurting world. Through our estate plan, we have made provisions that will continue this vital work when we are no longer here."*

— Chuck & Chris Hewitson,  
Ridgefield, WA

## COMMITTED TO GOOD STEWARDSHIP



To ensure accountability for your contributions, Medical Teams International is a member of the Better Business Bureau and the Evangelical Council of Financial Accountability.

**Charity Navigator**, America's largest and most-recognized charity evaluator, has awarded Medical Teams four stars - its highest ranking - for our efficient and effective use of funds.

<http://www.medicalteams.org/about-us/financial>

**Our federal tax ID is 93-0878944**







## EXECUTIVE STAFF

**Jeff Pinneo** | *President & CEO*

**Pamela Blikstad** | *Vice President, Finance and Administration*

**Joe DiCarlo** | *Vice President, Programs*

**Doug Fountain** | *Vice President, Operations Support*

**Jon Beighle** | *Vice President, Marketing & Development*

## BOARD OF DIRECTORS

Mark Dodson | *Chair*

Phil Lane | *Vice Chair*

Dr. John Gollhofer | *Member-at-Large*

Pat Reser | *Member-at-Large*

Rev. Shari Jackson Monson | *Secretary*

Dr. Nancy Wilgenbusch

Ann Klein

Doug Martinez

Dr. Jeff Rideout

Ron King

Dr. Todd Ulmer

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Todd Nitkin

Email: [tnitkin@medicalteams.org](mailto:tnitkin@medicalteams.org)

## INTERNATIONAL FIELD OFFICES

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Monrovia, Liberia

Kampala, Uganda

Kathmandu, Nepal

Phnom Penh, Cambodia

Port au Prince, Haiti

Tashkent, Uzbekistan

Yangon, Myanmar

Zahle, Lebanon

