



Every
Person
Matters



NEEMA'S STORY

Neema didn't have a choice. When she heard that rebels were cutting babies out of the bellies of pregnant women, she had to leave home. At nine-months pregnant, the journey to safety was exhausting.

A small boat carried Neema to the shore of Uganda. But she was not out of danger yet. Her body tensed as waves of painful contractions came and went. Labor had begun, but she knew something wasn't right.

Thankfully, a Medical Teams clinic was nearby. A midwife at the clinic examined her and realized the baby was stuck. An ambulance rushed Neema to an operating room Medical Teams had just set up. It wasn't fully stocked yet, but there was no time to waste. Doctors used what they had to deliver Neema's baby—the first C-section in the refugee camp. Neema and her baby survived.

Thanks to you, emergency care was nearby when she needed it most. Neema hopes her daughter will go to school one day and that peace will return to the Congo so they can go home.

Letter from the President & CEO

REFUGEES. THE DISPLACED. THE VULNERABLE.

We use these labels to describe large groups of people.

But labels distance us from the real people that make up these groups. Every person has a story. And every person matters.

Neema is a refugee. But that's not what defines her. I hope you'll get to know her through her story on the left side of this letter.

As you read about Neema, I want you to imagine sitting across from her. Picture sitting in front of her home, made of mud and sticks. A white tarp roof provides the only bit of shade. Behind her, hundreds of small homes dot rolling green hills.

See the pain in her face as she tells you about escaping from the Congo. Watch her smile grow as she shares the joy of delivering her healthy baby girl. Recognize that Neema is as real and complex as you and me, facing difficulties with courage, faith and perseverance.

This year, you delivered loving and life-saving care to 3.85 million people like Neema. Your compassion reached people in some of the world's most difficult places—places devastated by turmoil, disease and natural disaster. Your support allowed staff and volunteers to mobilize quickly and provide direct medical care. You helped equip clinics with essential medicines and supplies, train local staff and empower communities and local community health workers to prevent disease.

On behalf of Neema and the millions like her, I want to thank you. Thank you for serving your neighbor. Thank you for loving your brothers and sisters who are hurting. Thank you for showing people in crisis that they matter.

Faithfully yours,

A handwritten signature in black ink that reads "Martha Newsome". The signature is fluid and cursive.

Martha Holley Newsome
President and CEO

A group of children in a crowded setting, with a young boy in the foreground holding a thick metal rod. The boy is looking directly at the camera with a serious expression. Other children are visible in the background, some looking towards the camera and others looking away. The scene is dimly lit, suggesting an indoor or sheltered environment.

Our Calling

Daring to love like Jesus, we boldly break barriers to health and restore wholeness in a hurting world.

Thank You

Your compassionate support provided health care for 3.85 million people in crisis in 21 countries. You've brought hope and healing to people around the world.



EVERY PERSON MATTERS. TO GOD AND TO US.

In our broken world, so many people are suffering. They are pushed to the margins and forgotten. Men, women and children. Those who are persecuted and without homes. Hurting. Sick. In crisis.

God calls us to love the vulnerable, to dare to love like Jesus. He works through us to provide them with protection and care. We work to restore health as the first step to restoring hope. Because every person deserves the chance for a better life. Because every person—no matter where they are or how desperate their situation—matters.

GOING WHERE WE'RE NEEDED MOST

We mobilize staff and volunteers quickly—entering places of **turmoil, disease and natural disaster**—to save lives and leave communities healthier.

We care for the hurting in front-line clinics, refugee camps and remote villages. In places where mothers and babies are dying. Where outbreaks threaten to overtake entire communities. Where local health systems are overwhelmed or non-existent.

SAVING LIVES

People in crisis are dying from preventable causes. Our staff and volunteers are working to change that by bringing basic but life-saving medical care.

Our goal is to save lives. But the people we serve are more than patients, they're our brothers and sisters. They have names, stories and value. **We are called to provide loving care.** That means sitting with refugees, mothers and children in their emotional pain as we treat their physical pain. Offering comfort and compassion amid grief and loss.

EMPOWERING COMMUNITIES

The people we serve are creative, committed and resilient. **We build on their strengths.** We teach people how to seek out their sick neighbors. Organize community birth attendants and connect them to clinics. Train local medical staff. Teach families about handwashing and good nutrition. Encourage mothers to get prenatal care and give birth in a clinic.

Refugee Crises

Imagine the chaos of frantically gathering your family and running. Hoping you're not caught before you reach safety. People forced from home have survived so much. It is unacceptable that they should get to safety only to die from a treatable illness.

You help welcome the sick, the injured, the afraid. You provide loving care to prevent and treat deadly illnesses. Because of you, families are spared more suffering and loss. You empower refugees with health knowledge that they can share with their neighbors. Because every person—every mother, father, son and daughter—matters.

1,210,598

Clinic consultations for refugees and internally displaced people.

107,126

Rohingya refugees had access to health and nutrition services.

97,254

Medical screenings for newly-arrived refugees.



📍 LEBANON



📍 BANGLADESH

SOMIRA

Somira sits in her father's lap as she inhales the nebulized medication that is helping her breathe. Her gold hoop earrings peek out from behind the mask on her face. Only four years old, she has suffered from frequent respiratory infections since birth.

Somira and her family used to live in Myanmar on a farm with three cows and seven goats. They grew rice and vegetables. Life changed quickly when the military torched their village. Narrowly escaping with their lives, they fled to Bangladesh.

The first few weeks in the refugee camp were very difficult. Somira was often sick, and there were few medical clinics in the camp at that time. Somira's parents were filled with dread each time their daughter was sick—watching the muscles in her chest pull tightly against her ribs with each breath.

Thankfully, a Medical Teams clinic is now less than a 10-minute walk away. Somira can get care when she has difficulty breathing. At the clinic, she receives life-saving medications and breathing treatments. Because of you, peace replaces panic when Somira is sick and medicine is nearby.

Disaster Response

The worst disasters in the world today are caused by war. In places of conflict, medical care is hard to come by. That's why we work in places like northern Syria to provide life-saving care—despite the bombs. You help keep clinics open and stocked in a war zone so that innocent lives can be saved.

Natural disasters also unleash chaos. Your generosity brings healing amid devastation. Last year, you helped send Disaster Health Kits to survivors of Hurricane Florence and Hurricane Michael through a partner on the ground. The kits included basic hygiene items like antiseptic wipes, soap, toothbrushes and toothpaste.



 BANGLADESH

12

Humanitarian Response Teams deployed to crises in Bangladesh.

84,000

Clinic consultations for refugees in Bangladesh.

80

Pallets of medical supplies sent to Turkey for people trapped in Syria.



 SYRIA

JAMAL

Jamal is only two-years-old. Already, he has been maimed by war. Jamal lives in northern Syria. Here, the question is not if a bomb will drop but when. Despite living in a war zone, Jamal's parents have tried to make life normal for him. Like most toddlers, Jamal loves to play.

That's what he was doing—playing with toys—when a bomb exploded near his small body. Bloodied and broken, Jamal was rushed to a Medical Teams International clinic. It was the only clinic in the area. Doctors performed first aid, but they could only do so much. The wound on Jamal's right foot was too severe; he needed emergency surgery. Our team referred him to a hospital where his foot was amputated.

After returning home from surgery, Jamal needed follow-up care. Jamal's parents brought him to Medical Teams' clinic every day. There, a nurse gently cleaned and dressed his surgical wound. It was during one of these visits that the nurse noticed Jamal's wound wasn't healing. Again, doctors referred him for surgery. This time to prevent a life-threatening infection from taking hold.

Jamal's parents felt comforted by the loving care their precious son received. Through tears, Jamal's father told the nurse, "I have never seen a person who shows empathy and care for Jamal's medical and psychological status as much as you do. You are so kind while cleaning the wound and dressing it."

Jamal is now on a waiting list for an artificial leg. Because of your support, there is hope that Jamal will be able to walk and play with his friends again.

Mothers & Children

It's often said that mothers have the hardest job in the world—creating and nurturing new life. In the places where we work, their job is even harder. Birth is often a matter of life and death. Illnesses like malaria run rampant. Babies struggle to gain weight without the right nutrition.

Your support sends relief. Imagine the joy a woman in labor feels when she delivers a healthy baby. Or the relief you give a mother when her sick child recovers. Picture the peace a mother feels when she is equipped with information about how to keep her family healthy.



 BANGLADESH

363,171

Children and 66,374 pregnant and lactating women in Uganda were screened for malnutrition.

22,775

Households reached by Community Health Workers in Bangladesh.

9,535

Deliveries attended by a skilled birth attendant at a health facility in Tanzania.



 UGANDA

JANET

Abducted in the Congo, Janet spent four weeks as a prisoner, brutalized by her captors every day. One day, she was sent to collect water alone. She saw her chance and ran. Janet ran for five days. At last, she made it to her parent's house and reunited with her fiancé. Afraid she'd be recaptured, she and her fiancé fled to Uganda. Safe in a refugee camp, Janet prayed the worst was behind her. She married and dreamed of starting a family.

Soon, Janet became pregnant. But the excitement of bringing a baby into the world took a tragic turn during delivery.

Janet needed an emergency C-section, but help was too far away. It would take nearly two hours on bumpy, dirt roads to reach the closest hospital. By the time she delivered, her baby had died.

A month later, Janet became pregnant. Again, she planned for her future as a mother. But the nightmare of the first birth replayed itself. Janet lost another baby.

When Janet became pregnant for a third time, she saw a glimmer of hope. During her pregnancy, Medical Teams International arrived and outfitted an operating room in the settlement where she lived. Only 10 minutes from her home, skilled surgeons safely delivered her baby girl.

After so much struggle, Janet radiates joy as she cuddles baby Vanisa. Her dream of being a mother has come true because of the compassion of people like you.

U.S. Programs – Mobile Dental

For people across the Pacific Northwest, tooth pain is a cause for dread. Cost and access prevent many from getting to a dentist. They must put off urgent dental treatment. Oral disease can lead to other health problems that affect a person's quality of life.

Your support helps Medical Teams' Mobile Dental vans go to places where people need urgent help. Volunteer dentists, hygienists and assistants treat each patient with exceptional care. Patients leave the vans comforted knowing free dental care is near.



📍 U.S.

19,067

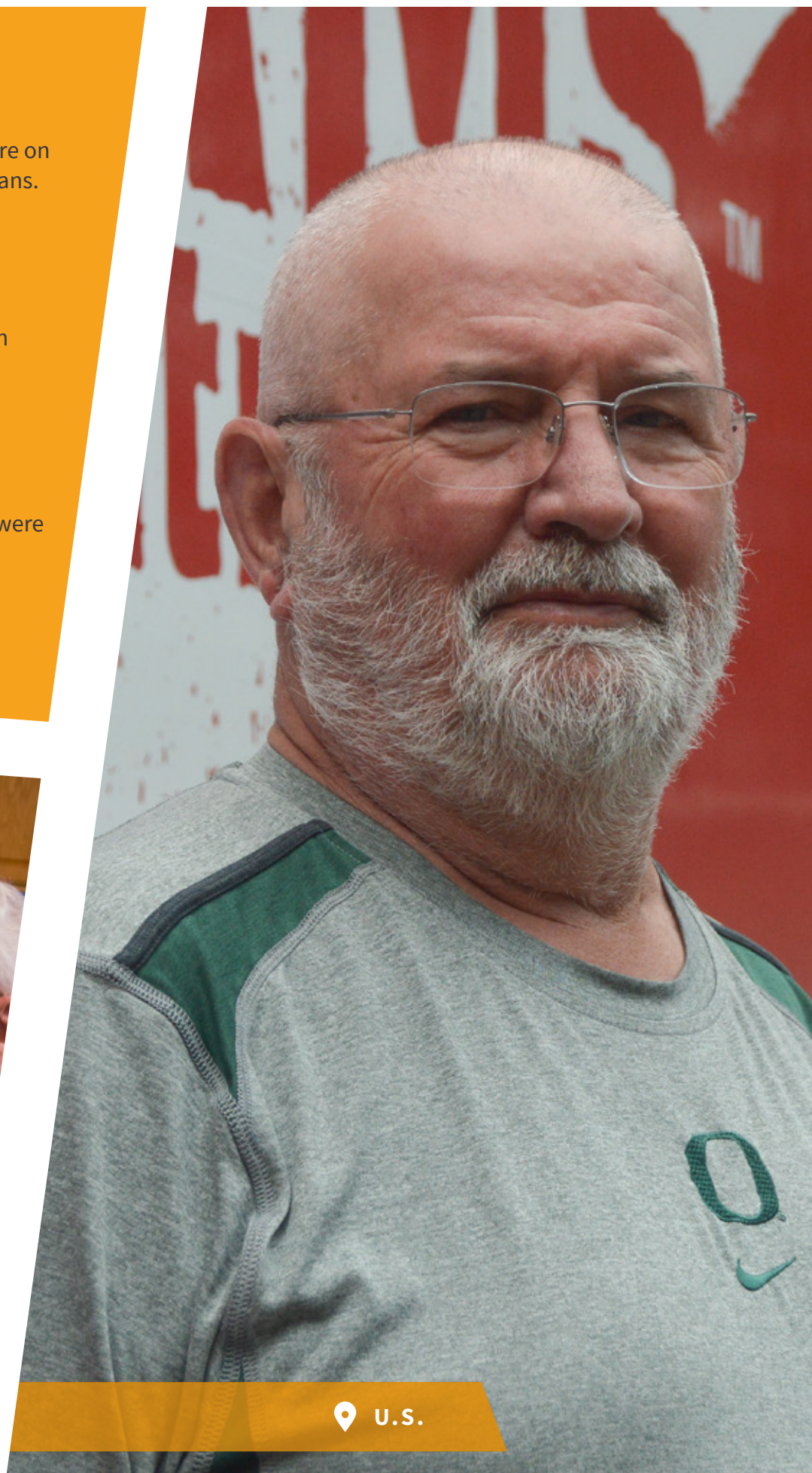
People received dental care on board our Mobile Dental vans.

1,396

Dental clinics were held in Oregon and Washington.

\$6 Million

Worth of **dental services** were provided free of charge.



📍 U.S.

LARRY

For decades, Larry, 65, reground metal teeth to repair saw blades at the lumber mill where he worked on the Oregon Coast. These wavy-curved blade edges wore down often in the days when lumber was the state's stock and trade.

Now that Larry is retired, he and his wife no longer have dental insurance. A man who spent years repairing the metal teeth of saw blades finds his own teeth in desperate need of repair.

For one year, a cracked molar caused him excruciating pain. At first, he couldn't eat hot or cold food. Then he couldn't sleep. The pain was unrelenting, coming during the day and night.

It had been a decade since Larry had last seen a dentist. After thinking there was nowhere to turn for help, he heard about the Medical Teams Mobile Dental Program.

He drove from the Oregon Coast to Beaverton to visit the Mobile Dental clinic for the first time a year ago. Volunteer dentists fixed Larry's cracked molar. He couldn't believe the respect and dignity with which he was treated or the professionalism of the dental staff.

Larry explained what it meant to know that he had access to emergency dental care. It meant no more physical pain. No more mental anguish. No more lost sleep and worry. It meant he could live the way he used to live—free of pain.

"You don't even realize sometimes how much pain you live with until it's gone," Larry said, "and then you say, 'Oh, wow.'"

Your Gifts Are at Work Around the World

This year, refugee families torn apart by conflict, mothers and children sickened by preventable diseases, survivors of deadly hurricanes—people who had lost everything—were given the critical medical care they so desperately needed. With your gifts, Medical Teams International was able to care for the hurting and demonstrate that no matter how desperate their situation, every person matters.



19,067
TOTAL VULNERABLE PEOPLE
SERVED IN THE U.S.



1,234,242
VULNERABLE LIBERIANS
SERVED IN LIBERIA*

Turkey
Syria
Lebanon

82,808
TOTAL REFUGEES AND DISPLACED SYRIANS
SERVED IN TURKEY AND SYRIA

38,805
TOTAL REFUGEES
SERVED IN LEBANON

Bangladesh

107,126
TOTAL REFUGEES SERVED
IN BANGLADESH



858,178
TOTAL REFUGEES AND UGANDANS
SERVED IN UGANDA

Uganda
Tanzania

287,246
TOTAL REFUGEES SERVED IN TANZANIA



1,043
FAMILIES SERVED IN
GUATEMALA



* Project co-financed by the GIZ commissioned by the Government of the Federal Republic of Germany.

Medical Supplies

Sometimes just being able to get to a clinic or hospital isn't enough. In many places, doctors, nurses and midwives lack basic medical supplies to care for their patients. If a hospital doesn't have IV supplies or a surgeon doesn't have sterile equipment, lives are put at risk.

Your support helps fill this gap by shipping medical supplies that prevent infection and keep people healthy. With the help of an enormous team of volunteers, donated medical supplies are sorted, packed and shipped. Because of you, health facilities here and around the world are equipped to provide life-saving care.



📍 UGANDA

\$27.3 Million

Worth of **medicines and supplies** were shipped to 16 countries.

61

Social service agencies in the U.S. received personal hygiene and medical supplies to care for our local neighbors in crisis.

1.5 Million

People received care thanks to your help shipping medical supplies.



📍 SYRIA

AHMAD

Ahmad was kicking around a soccer ball in the street next to his house when a bomb exploded. A fragment struck the 12-year-old in the face and shoulder. He was badly burned. Ahmad was quickly taken to a nearby hospital. There, the doctor performed a four-hour emergency surgery.

Ahmad survived the accident, but his recovery was long. For a month and a half, he visited the hospital every day. Because of you, medical staff had the supplies they needed to treat Ahmad. Doctors dressed his wounds with clean bandages to prevent infection and ensure healing.

Ahmad was afraid he would have severe burn marks on his face forever. But thanks to you, the treatment he received left him with only small scars. "When I woke up from surgery, I felt a lot of pain on my face, chest, neck and shoulders," Ahmad explained. "Thank God, I'm getting better and the pain is just gone."

Thanks to your help sending medical supplies, shipments of life-saving products arrive in northern Syria nearly every month. You're caring for innocent people like Ahmad who are injured by a war they cannot escape.

Volunteers

The majority of our volunteers come from the communities where we serve. Refugees learn how to spot disease and check on their neighbors. Mothers learn about prenatal and newborn care and share their knowledge with other mothers. Because of community volunteers, health messages reach more people, and more lives are saved.

International volunteers also play an essential role. Specially-trained volunteers deploy at the beginning of a crisis. Doctors and nurses train health care workers and provide medical care. In the U.S., local volunteers give generously of their time to sort and pack medical supplies and provide urgent dental care.

2,459

Individuals volunteered through Medical Teams International, both locally and internationally in 2018.

107,432

Hours were donated by volunteers.

\$5.6 Million

Worth of professional **services and time** were donated.



 **BANGLADESH**

In Her Own Words:

SARAH RAWLINS

Not all pain is visible. It's not as if anguish is something you can diagnose with a simple assessment—or treat with a pill. Hurt, after all, can cut scars far deeper than what we see with our eyes.

These are truths I've learned working with Medical Teams International, where for the past eight years I've been privileged to travel the world and serve families in their moments of suffering. From my first trip to Haiti in 2013, Medical Teams empowered me to bring every part of myself to the role. Because as a Christian, I feel the Holy Spirit lives in me. So, to be physically and spiritually there for a suffering person, to sit with them in their moment of pain, is an affirmation of what it means to be truly present in someone's life.

I've seen it help so many lives in Bangladesh, where Medical Teams runs health clinics serving Rohingya refugees. They come to our clinics not simply because they receive medical care, but because they feel listened to and loved. Volunteering opened my eyes to things I wouldn't have been aware of, and it allowed God to speak to me and others in profound ways. When we serve as volunteers, the philosophy is to leave people in a better place—physically, emotionally and spiritually.



 **BANGLADESH**

REDWAN

When we asked Redwan to become a Community Health Worker, he was intrigued. Back in his village in Myanmar, he had been a teacher. He liked the idea of teaching other refugees about good hygiene and learning how to identify diseases.

The training he received turned out to be divine intervention. Just ten days after he was trained how to spot diphtheria, Redwan's two children started showing symptoms.

Diphtheria, a bacterial infection that can be fatal, was sweeping through the camp. He immediately took his children to the Medical Teams clinic where doctors prescribed life-saving medicine. He then went to each of his neighbors' homes and made sure everyone was healthy. Since his training, Redwan has identified and referred nine positive diphtheria cases for treatment.

Redwan's work as a Community Health Worker gives him the opportunity to care for his neighbors in a meaningful way. "Sometimes I worry about all the things I had to leave behind, but then I look around and I'm happy to live in a community with other refugees. I'm happier than I ever was in Burma because I get to be involved in such important work."

Corporate & Foundation Partners

Over the last year, our corporate and foundation partners transformed the lives of the hurting in many ways—through generous funding, skill-based volunteering and medical supply donations.

TECHNOLOGY HELPS STOP THE SPREAD OF CHOLERA IN UGANDA

When a large wave of refugees began to flood into western Uganda in early 2018, the Bill & Melinda Gates Foundation generously dedicated funds to Medical Teams International's response. This vital grant allowed Medical Teams to hire new staff and respond quickly to the crisis, providing life-saving medical screenings and ongoing care to the tens of thousands of Congolese refugees entering the country.

To improve the speed of the response and ensure that critical health information was captured accurately, clinic workers used a mobile app, developed in partnership with Cambia Health Solutions, which automated the collection and reporting of medical data. The innovative new tool was used to monitor caseloads and share patient information, allowing staff to focus on the critical work of providing care during the response.

Thanks in part to the support of the Bill & Melinda Gates Foundation and Cambia Health Solutions, the number of deaths due to cholera in the district quickly dropped from 1,000 to zero in one week after Medical Teams' arrival.



BILL & MELINDA
GATES foundation

EMPOWERING COMMUNITIES THROUGH HEALTH SYSTEMS IMPROVEMENTS

In the rural highlands of Guatemala, Providence St. Joseph Health has brought health and healing to struggling families. Their employees volunteered time to build sanitation systems to protect families from deadly waterborne diseases and implemented programs to reduce other devastating illnesses. The number of pregnant women who now receive prenatal check-ups has more than doubled since the program began in 2014. This long-term partnership has reduced instances of pneumonia, malnutrition and diarrhea. The work will continue through 2022, part of a new multi-year program that will expand services to new communities.



CORPORATE PARTNERS

A-dec Inc
Alaska Airlines
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Analytics Pros
Becker Capital Management
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Blakell Europlacer
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The Partners Group, Ltd.
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Vulcan Inc.
Wallace Properties
Walmart Foundation
Whartan-Hills LLC

FOUNDATION PARTNERS

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Chuckanut Health Foundation
Community Foundation of North Central Washington
Community Foundation of Oregon
Community Foundation of Southwest Washington
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Grousemont Foundation
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Sanders Family Foundation
Sheng-Yen Lu Foundation
Stewardship Foundation
The Clark Foundation
The Geigl Family Charitable Foundation Trust
The Gottfried and Mary Fuchs Foundation
The Jackson Foundation
The Reser Family Foundation
The Roma Foundation
The Samuel S. Johnson Foundation

Thank You to Our Generous Partners

We are grateful for the corporate and foundation partners who have helped Medical Teams boldly break barriers to health and provide life-saving care to people devastated by disease, war and natural disaster. Their expertise, resources and skilled volunteers exponentially magnify the impact of our work and help restore the health and wholeness of communities.

Your Generosity by the Numbers

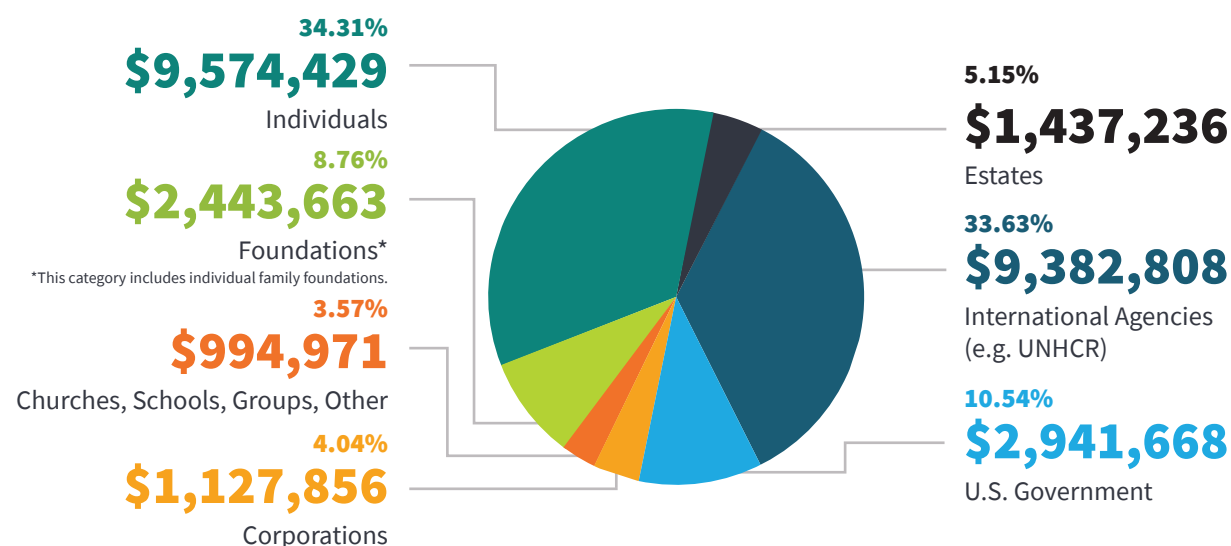
When you give to Medical Teams, every dollar is maximized to have the greatest possible impact for people who are suffering, both here at home and abroad. Your compassion and generosity enable us to quickly mobilize medical supplies, volunteers and staff to places where the need is greatest. Thank you for your support.

OPERATING REVENUE		2018		OPERATING EXPENSE		2018	
Private Cash Contributions	\$15,578,154	International Programs	\$47,226,423				
Public Grants	\$12,324,476	Domestic Programs	\$7,997,598				
Gifts-In-Kind	\$33,740,468	General and Administration	\$2,291,439				
Other Income	\$336,968	Fundraising and Communications	\$4,764,961				
	\$61,980,066		\$62,280,421				

In 2018, Medical Teams International experienced growth in Public Grants as international and national government relief agencies recognized our ability to meet the increasing health needs of people facing crises around the world.

Domestic program growth in 2018 is related to increasing medical supply shipments to meet the critical needs in the United States. The difference between annual expenses and revenue is made up by funds received in the previous year.

2018 SOURCES OF CASH DONATIONS



The global health programs operated by Medical Teams International expanded into new areas in 2018: a new region in western Uganda experiencing an influx of refugees from the Democratic Republic of Congo; Rohingya refugees that flooded across the border into Bangladesh following persecution in Myanmar; and existing refugee settlements in western Tanzania that had been underserved, leading to high levels of preventable death and disease. Private donations enabled fast and effective responses to new crises, while international and US government funding enabled increased impact and sustained improvements in the health of people in crisis.



Support for this project was provided by USAID through World Vision

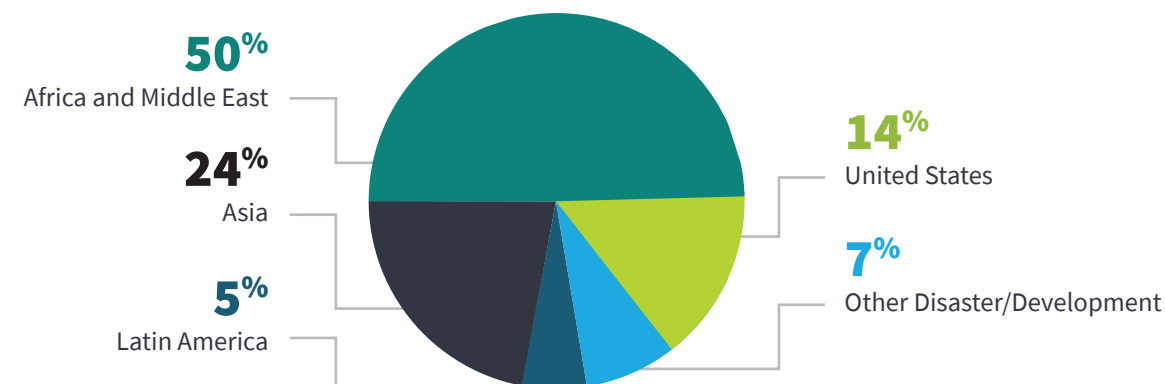


Funding Provided by the United States Government

Refugee health care programs in Uganda and Tanzania funded in part by grants from the Bureau of Population, Refugees and Migration.

*Unaudited financial data. Please visit www.medicalteams.org for final, audited information.

IMPACT OF YOUR GENEROSITY



STATEMENT OF POSITION

Unrestricted Net Assets	\$1,449,437
Board Designated Operating Reserve	\$881,169
Held as Inventory	\$16,453,872
Property, Plant and Equipment	\$7,133,749
Temporarily Restricted Projects	\$1,844,460
Permanently Restricted	\$2,377,864

TOTAL NET ASSETS

\$30,140,551

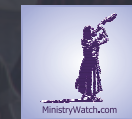
Medical Teams International strives for financial liquidity and reserves to operate in a way which is prudent, yet challenges us to serve as many in need as possible. We are blessed by donors like you who allow us to own medical distribution centers outright and increase our impact every year.



Your Gifts Make an Impact

In daring to love like Jesus, we are committed to serving the sick, the suffering, the forgotten. We do this, in part, by leveraging our resources to reach as many people in crisis as possible. Strengthening health systems, empowering communities, deploying volunteers and medical supplies—these things are only possible through your boundless generosity. Thank you.

To ensure accountability for your contributions, Medical Teams International is a member of the Better Business Bureau and the Evangelical Council of Financial Accountability.



Key People

EXECUTIVE STAFF

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Roger Sandberg | *Vice President, Field Operations*
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Kibondo, Tanzania
Monrovia, Liberia
Zahle, Lebanon

This report is made possible by the generous support of the American people through the United States Agency for International Development (USAID). The contents are the responsibility of Medical Teams International and do not necessarily reflect the views of USAID or the United States Government.



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